

Notes for Surgery Website from PPG June meeting

Young People Social Prescribers are now using the Depot on the High Street now that blinds have been fitted

The surgery web site has been updated by EW and is much improved with an intuitive home page.

No issues arising from Facebook or emails

Report from meeting between PCN and PPG representatives 25 May 2024

- Discussion on the use of Infographics and agreement that it is successful and all surgeries in the group will implement the format
- PCN Capacity & Access Improvement Payment Patient Survey. Every aspect was good.
- Next Meeting 17 September at Henfield Medical Centre
- Discussion ensued on cascading the information with no overall agreement

Report on Menopause Event 3 June 2024

- Well attended with 85 out of 95 being present this included Dr Anna Saunders.
- The event was commercially focused with the aim of promoting Meadows Health & Wellbeing Centre and CoCos Hairdressers.
- Some advice given that was useful
- There will be a meeting to discuss next steps that PPG will attend. This will determine whether the PPG will be involved in promoting and supporting these events going forward

Report from Surgery

- GPs now up to strength
- Pharmacist currently absent which is putting pressure on the wider team.
- Dispensary has introduced new systems which has improved throughput. The new ordering system caused a few initial issues but is settling down. Overall, the new systems will improve throughput
- New Advanced Nurse Practitioner joining in late August which will support the duty team and help out the admin team with clarifying inbound calls when needed
- Currently recruiting a Phlebotomist for the team due to vacancy
- Diabetes nurse is leaving and proving difficult to recruit due to the complexities of diabetes.
- Non-Attendance is rising month on month for appointments,
- The type of non –attendance for appointments is being reviewed

AOB: Discussion on what topic to use for the Annual Public meeting. Suggestion to included items such as blood pressure and cholesterol monitoring and why it is needed. Date of this meeting to be decided depending on availability of space at the BCCC